

3-Apr		LCI	BETTER	Have Better Response Methods By Telephone. Allow For Answers To Be Given Over The Phone Instead Of Requiring Long Periods Of Time For A Response (For Example, Answer Will Be Replied Days Later Via Email)
#####		LCI	BETTER	Put More Information Or Allow Those With Experience To Put More Information On Your Website And Facebook Page About Education, Training, And News On Specific Jobs, Such As Interpreting. You Have Very Little Information About Court Interpreting On Your Website, And Rarely If Ever Include Any On Your Facebook Page.
#####		LCI	BETTER	Provide More Continuing Education Classes In Areas In Cities Like Tyler That Are Outside Major Cities. Provide More Choices For Continuing Education Classed Online. Presently, There Is Only 1.
#####		LCI	BETTER	Visit District Courts And Ask For Credentials From "Interpreters"
#####		LCI	BETTER	Quicker Response By A Human On Phone Calls
#####		LCI	BETTER	Renewal Procedures Could Be Faster
#####		LCI	BETTER	Allowing All Licensees To Renew Online. And Pay For The License Renewal Fee On-Line With A Credit/Debit Card. - How Come TDLR Allows This For Many Licenses But Not For Court Interpreters?
#####		LCI	BETTER	Make All Licenses Renewable Online. Make Licenses Renewable For 2 Or 3 Years. Also, Offer The Option To Put The License On Hold. Deployed Troops, For Example, Can't Access CE Courses Until They Return From Deployment. Or Some People Leave The State For A Few Years And Could Use A "Hold" Option, Then Take An Approved Course Upon Returning To The State.
#####		LCI	BETTER	More User Friendly Way To Check Continuing Education Classes And Updates Of The Classes Available Without Us Having To Call The Provider.
3-Apr		LCI	CHANGE	Enforcing Complaints: I Would Love To See Actual Enforcement For Clear Violations
#####		LCI	CHANGE	Allow The General Public To Post Information On Your Facebook Page.
#####		LCI	CHANGE	There Are Several Licensed Court Interpreters Who I Have Met In Recent Months Who Have Been Grandfathered In And Whose Spanish And/Or English Skills Are Abysmal. I Was Truly Shocked. In My Opinion, I Believe It's Mainly Due To The Interpreters' Lack Of Having Formally Studied Either Or Both Languages. I Don't Know What Can Be Done About That Seeing That There Is A Scarcity Of Licensed Court Interpreters And That These Interpreters Have Had Their Licenses For Many Years.
#####		LCI	CHANGE	None

#####		LCI	CHANGE	I Would Like You To Have More Flexibility On The Continuing Ed Requirement. Specifically: 1.) I Have Gotten Back-To-Back Advanced Degrees (Ma In Education With Many Elective Graduate Hours In Spanish From Utsa, Ph.D. In Foreign Language Education From Ut-Austin), Also Levels 6 And 8 CERTificates In The Spanish Language, Concurrently With Being A Working Lci License-Holder. However, None Of That Expensive And Lengthy Coursework Counts For Anything As Far As CE Goes, Whereas A 1-Day Seminar Punches The Ticket! 2.) For People Who Currently Live Outside Of Texas, It Would Be Great To Only Have To Do CE Maybe Every Other Year (Or Have More Non-Resident Options, Such As The Excellent Camacho Online Courses From California).
#####		LCI	CHANGE	Make The License More Transportable Across State Lines
#####		LCI	CHANGE	Allowing Court Interpreters (And All Other Licensees) To Renew Online And To Pay The Renewal Fee Online... Maybe Even Allow The Opportunity To Opt In For An Automatic License Renewal, With An Automatic Charge To Our Designated Credit/Debit Card, Provided We Have Complied With The Necessary CE Hours (Which Is Information That TDLR Already Has Been Provided With, By The Different CE Providers). - This Would Prevent Many Lapses In License Coverage.
#####		LCI	CHANGE	Reduce The CE On Ethics To 1 Hour Per Year, Offer The Option Of Taking More Than 8 Hours Of CE Per Year And Have The Hours Over 8 Carry Over To The Next Year's Requirement. Eliminate The "Basic" License.
#####		LCI	CHANGE	A Cap For The Fee To Pay For The Continuing Education Classes. For Example There Is Only One Person That Offers The Coninuing Education Class Localy And I Feel I Would Recieve More From The Classes Offered At Houston Or Austin. Nevertheless, I Have To Travel Pay For Hotel Etc. At The End Of This I End Up Spending Close To 600 -700 Dollars A Yr. Since The Classes Are 8 Hrs And I Need To Return The Next Day. Either Cap It To About 150Dollars So That It Will Be About 200 With The Fee Or Reduce The Ethics Requirement To Once Every 5 Yrs And Or Shorten The Class So That We Can Travel Back The Same Day. Ethics Are Important, Yet After 3Yrs Of The Same Class, I Think I Can Teach It.
3-Apr		LCI	NEXT	Rise In Licensees That Have Mastered Lci Skills. Drop In Grandfathered Licensees.
#####		LCI	NEXT	Decreast In Disposable Income, Increase In Foreign Speaking Population, Real-Time Use Of Translation Technology Tools.
#####		LCI	NEXT	I Suppose It Would Be Getting More Licensed Court Interpreters Into The System. I Think The New Exam That Will Be Coming Out Sometime In The Future Allowing For 2 Categories Of Licensed Court Interpreters Should Take Care Of Some Of That Problem. Once There Are More Licensed Court Interpreters In The System, I Think You Should Consider Weeding Out Only The Very Worst Of The Licensed Interpreters Who Were Grandfathered In. Some Of Them Can't Even Speak Spanish In The Past Tense.

#####		LCI	NEXT	The Current Watering Down Of Licensing Requirements For Jp Courts At The Behest Of A State Senator Who Was Named One Of Texas' Worst, As Well As At The Behest Of His High School Friend Judge Who Does Not Hold A Law Degree. Truly Proof That Nobody Is Safe When The Texas State Legislature Is In Session.
#####		LCI	NEXT	Increase In Non English Speaking Perswons
#####		LCI	NEXT	I Think There Are More Candidates Coming On Stream Than There Is A Growth In The Market
#####		LCI	NEXT	Change In Regulations Allowing Less Qualified Interpreters To Provide Intepretation Services In The Courts (Ie. Basic V. Master Interpreters) Increase In Licensees Decrease In Budget Designated For Language Access Services Decrease In Disposable Income
#####		LCI	NEXT	Retirement Of Licensed Interpreters Will Create A Demand For Newly Licensed, Competent Interpreters. We Need An Orientation Program For New Prospects To Take So That They Can Be Better Prepared To Pass The Licensing Exams And Start Working. Some Of The Orientation Hours Could Count As The First Year's CE Requirement. For Example, If The Orientation Is 12 Hours, Maybe 4 Or 6 Could Apply To The First Year's CE.
#####		LCI	NEXT	Since The Requirements Have Changed For Being Licensed, I Believe That An Increase Of Licensed Interpreters Will Decrease The Amout Of Work I Recieve. More Regulations Have To Be Made To Make Judges Aware Of The Need For More Interpreters In The Courts. For Example In My County There Is Only One Official Interpreter Hired Full Time. 3 Of Us Are On Call To Help But It Is Not Sufficent Work. I Believe There Are Courts That Are Not Fullfiling The Needs Just To Save Money From Hiring Another Interpreter.
3-Apr		LCI	WELL	Asking For Input From Business Community. Providing Accurate Information On Website. Making Transactions Just As Reporting Credits Easy To File Online.
#####		LCI	WELL	Responding Quickly To Questions.
#####		LCI	WELL	Sending Emails With Updates Your Site Is Fairly Easy To Use.
#####		LCI	WELL	You Did Well At Changing My Address From San Antonio To Austin, Then From Austin To My Current Overseas Address
#####		LCI	WELL	Keeping Us Informed About Changes In The Law
#####		LCI	WELL	Giving Credits For Continuing Education Automatically, After Being Informed By The CE Provider, And Informing Us Of The Credit Granted. Also, Making The CE Hours Public And Available On Your Website.
#####		LCI	WELL	Asking For Input From Licensees
#####		LCI	WELL	Timely License Fee Sent By Mail